

mosaic solutions ltd



**MAPS**

**‘The’ patient allocation system**



## Introduction

Allocating patients in a timely and efficient way has become an increasingly key issue for Primary Care Authorities and Primary Care Trusts due to the increasing number of patient requests to be allocated and the diminishing availability of GPs.

MAPS has been designed by Mosaic Solutions in close conjunction with NHS personnel to address the key issues of the allocation process:

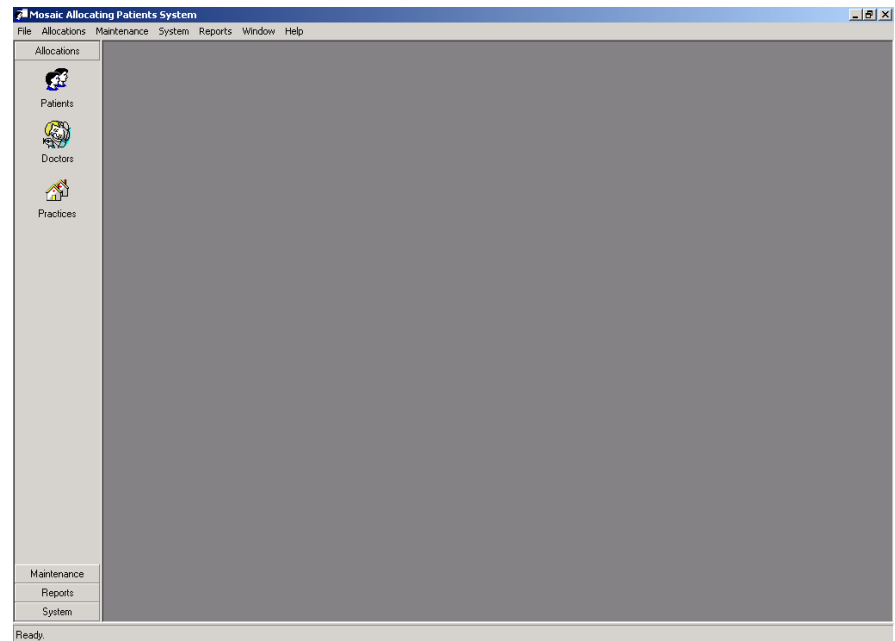
- entering new patient details quickly and efficiently
- finding local doctors
- allocating the patient and family to the most appropriate doctor
- generating all the necessary correspondence and keeping electronic copies of the letters sent

In addition to the system support for the allocation process, MAPS is also able to produce important Management Information:

- standard reports include # of allocations per doctor/ practice /PCT /postcode area
- audit trails of user activity

Throughout the system the screens have been configured with a Microsoft look and feel. Consequently, end users feel instantly at home with the intuitive system navigation, thus reducing the need for extensive training.

The menu options on the opening screen enable rapid user access to the required area of the system.

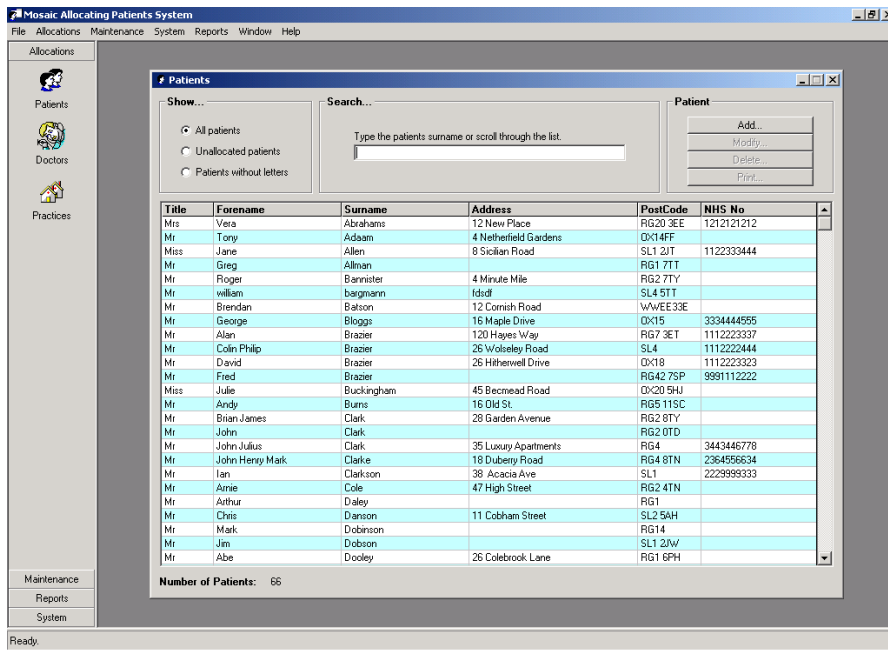
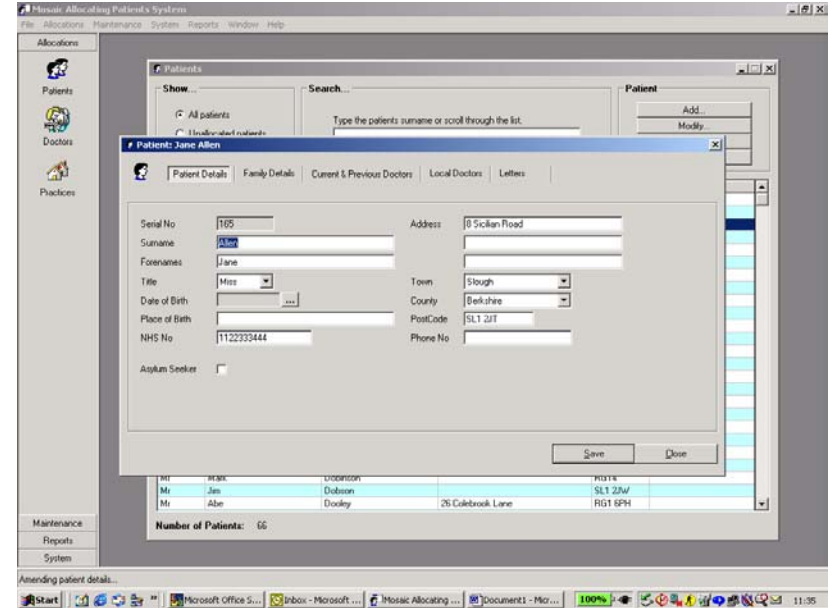




## Patients Screen

The design has concentrated on ease of use. Speedy data entry and quick search facilities are made possible by the screen layout.

It is also possible to link family details to the patient when more than one member of the family requires a new doctor and these details are then also reproduced in any letters.



The system also requires the user to enter a “reason for allocation” which can be used in any bespoke reports required by the PCAs/PCTs.



## Doctors Screens

The screens in this area of the system have been designed to allow easy data entry and quick searches. The data can be automatically loaded from other systems when MAPS is being set up or ODBC links created to existing databases.

**Doctors**

Search...  
Type the doctors surname or scroll through the list.

Buttons: Add, Modify, Delete

Forename	Surname	Practice ID	Practice Name	PostCode
FRIDEBE J O	ABE	K91024	THE LANGLEY PRACTICE	SL3 8LE
CHRIS TINE H D	ACQUART	K94079	DR A R WILKINSON AND PARTNERS	OX18 3JA
NAZAFF SHAH E	ADAM	K91024	THE LANGLEY PRACTICE	SL3 8LE
JUDITH ANN	ADAMS	K81067	THE CIRCUIT LANE PRACTICE	RG30 3NN
MARTYN J B	AGASS	K84023	DR M B AGASS AND PARTNERS	OX10 7NE
MUHANAL	AGGARWAL	K81005	DR M AGGARWAL	SL2 5JP
RINDA J	AITKEN	K81014	THE BALMORE PARK PRACTICE	R64 7SS
WARY OLUWATOYIN	AKINDLA	K94056	DR J M DARLING AND PARTNERS	OX1 5PY
TAHRA MELANIE	AKRAM CHAUDHRY	K84037	DR D M JARMAN AND PARTNERS	OX10 9DU
SIMON NIGEL	ALBERT	K94047	DR D J SHARPLEY AND PARTNERS	OX8 4LS
SIMON NIGEL	ALBERT	K84047	DR D J SHARPLEY AND PARTNERS	OX18 4LS
MAHNAZ	ALJ	K91054	THE PRIORITY AVENUE SURGERY	R64 7SE
ELSPE TH ANNE	ALLAN	K84079	DR E A ALLAN AND PARTNERS	OX14 1X9
ANDREW WILLIAM DOUGLAS	ALLEN	K84074	DR D G D WISE AND PARTNER	OX12 7LU
NICHOLAS QUENTIN	ALLISON	K94052	DR P H MASSON AND PARTNERS	OX18 7EJ
PHILLIP J	AMBLER	K94033	DR C M L TEARE AND PARTNERS	OX12 7AY
JUSTIN MARK	AMERY	K84009	DR C M M PYPER AND PARTNERS	OX3 8JA
MAHENDRA SHANABHAI	AMIN	K81086	THE MANOR PARK PRACTICE	SL1 3QJ
JULIE ANNE	ANDERSON	K84023	DR M B AGASS AND PARTNERS	OX10 7NE
PATRICK MCD	ANDERSON	K81014	THE BALMORE PARK PRACTICE	R64 7SS
THOMAS WALTER DALZIEL	ANDERSON	K94513	DR T W ANDERSON AND PARTNERS	OX6 0DX
MARION K	ANSDORBE	K84074	DR S J WOOD AND PARTNERS	OX4 4D4
KANCHAN LATA	ARORA	K91005	DR J S BUDERA	SL1 2LD
KEEMTI LAJ	ARORA	K81094	THE GREAT HOLLANDS PRACTICE	R617 8WV
ELEANOR JOY	ARTHUR	K94033	DR C M L TEARE AND PARTNERS	OX12 7AY

Number of Doctors: 1085

**Practices**

Search...  
Type the practice name or scroll through the list.

Buttons: Add, Modify, Delete

**Coverage**

PostCode Coverage for... DR A M NABI

PostCode: [ ]

Name	PostCode	Phone No
AAA Surgery	R61 1QU	01234 1234
DR A F S GIBSON	OX8 3HA	01983 9238
DR A J M TEFERIS	RG9 2DR	01491 8432
DR A M NABI	SL1 5PP	01753 5320
DR A R WILKINSON	OX18 3JA	01983 8445
DR A S RANDALL	OX1 8PP	01985 2444
DR B O MAUDGIL	SL6 7DU	01628 6272
DR B E JONES	RG2 7HE	0119 90745
DR C A CHIVERS	OX2 8NW	01985 9588
DR C A LIDDE HAF	OX8 3YT	01983 7000
DR C M L TEARE	OX12 7AY	01238 7702
DR C M M PYPER	SL1 2DU	01985 7616
DR CHALMERS A	SL1 2UJ	01983 7009
DR D E EVANS AJ	SL3 2LB	01753 8645
DR D E WILLIAMS	SL1 2LD	01985 2495
DR D G D WISE A	OX12 7LU	01236 7701
DR D J M PE TER	OX8 3AL	01983 8813
DR D J M PE TER	OX8 1QH	01985 8812
DR D M JARMAN	OX10 9DU	01491 8255
DR D N MACLENN	OX1 2NA	01985 2495
DR D R EDWARD	OX7 5AL	01608 6427
DR D R SCARFE AND PARTNERS	MORSTON HEALTH CLINIC 24 CHERWELL DRIVE	OXFORD
DR O SPACEMAN AND PARTNERS	THE NEW SURGERY BURGHS SIBFORD GOWER	BANBURY
DR E A ALLAN AND PARTNERS	LONG FURLONG MEDICAL C 45 LOYD CLOSE	ABINGDON
DR F A W WILLIAMS	MELFROSE	THE SURGERY 73 LONDON ROAD

Number of Practices: 240

It is also possible to automate the set up of the coverage of the surgeries during initial data load (although this will usually need a degree of local knowledge to prevent allocation of new patients to doctors who have patients on their lists who fall outside their standard coverage).



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## Implementation Support

We offer a range of implementation support that can be tailored to reflect the availability of your IT resources and budget.

We also offer a package of ongoing support and User Groups for key users to ensure that the system is developed in line with a broad range of requirements.

## Benefits

Implementations to date have achieved significant benefits in the following areas:

- valuable resources released to work on other priority tasks
- automated management reporting
- multi usage enabling concurrent allocation of patients
- automated process, less cumbersome than manual workarounds, enabling faster turnaround times
- automatic generation of letters (not currently possible in all PCAs/PCTs)

## About Mosaic Solutions

We are a small team with extensive experience in business consultancy, providing tailored system solutions for our clients. We pride ourselves on working with our clients to develop cost effective systems and building lasting relationships.

## Contact Details

We would be happy to provide further detail on past engagements, client testimonials or further details on MAPS.

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